

QUALITY POLICY

General Crane Services (WA) Pty Ltd supply crane, rigging and transport services across Western Australia within the resources, construction and mining sectors.

General Crane Services is committed to promoting and achieving the highest standards in the Crane Hire Industry and aims to create a proactive, innovative environment where staff can establish and achieve goals exceeding the client's expectations.

Our commitment is to work within the framework of ISO 9001:2015 and to continually strive to improve our services and processes to provide better services to customers and stakeholders.

General Crane Services will endeavour to develop and disseminate skills and knowledge, which achieve and sustain business excellence. Through the goal of continuous improvement General Crane Services will endeavour to create an environment for innovation, improvement, long-term success and alignment with the principles of best practice by achieving quality objectives and targets.

Systems and procedures will be effectively implemented by assuring they are:

- Visible, accessible, simple and concise;
- Flexible, able to adapt to all workplaces ensuring a consistent approach;
- Matched with adequate resources;
- Instilled throughout all levels of the organization via education and training;
- Fully supported by staff, subcontractors and consultants in pursuing this mission for quality;
- Objectives measured for improvement and updated continuously; and reported to and reviewed by Senior Management.



Eric Bucciarelli
Managing Director
05th July 21



Nick Bucciarelli
Managing Director
05th July 2021